



مؤسسة دبي  
لرعاية النساء والأطفال  
DUBAI FOUNDATION FOR WOMEN & CHILDREN

*Annual Report 2011*

*Building Strong Bonds for Life*









*"The security and stability that we enjoy today even though we have a greatly diversified demography proves the fact that we have the ability to control the pace of relations in the UAE society through respecting human rights and providing ways to dignified living to all who live on our lands."*

*Sheikh Khalifa Bin Zayed Al Nahyan*





*"We have grown to love goodness, courtesy and grace. We do not seek pride or bragging rights for doing good deeds; rather we are satisfied with God's acceptance and the prayers of others, as this work is part of our duties as humanitarians."*

*Sheikh Mohammed Bin Rashid Al Maktoum*



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## Director General's message

### Welcome

to the Dubai Foundation  
for Women and Children.

"When we hear about Dubai, our minds immediately wander to a magical city where everyone feels at home because of its warmth and love. These qualities of the city have shifted towards its people where their love and ambition inspires them to always have a positive outlook towards life. Those are the traits that we at Dubai Foundation for Women and Children try to possess; we try to be like Dubai, love life and embrace it. Our goal is to turn Dubai into a city that is free of all forms of violence, an oasis that brings life to all the people around it."

*Afrah Al Basti*  
Dubai, UAE

*“In serving the best interests of children,  
we serve the best interests of all humanity”*

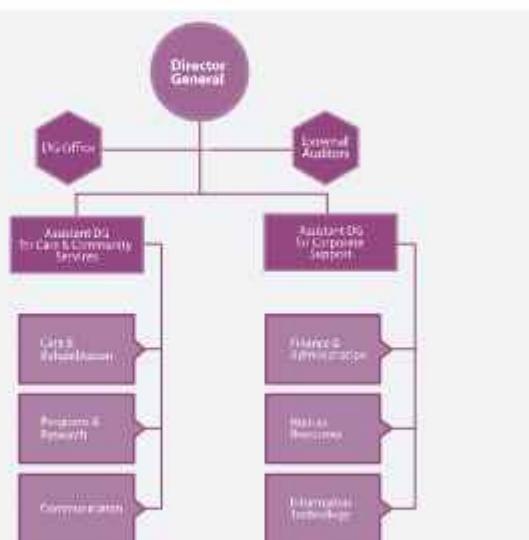
*Carol Bellamy*



## Board of Directors

- Dr. Abdulla AlKhayat
- Brigadier General Obaid Mehayyer
- General lawyer Khalifa Deemas
- Lawyer AbdullMoneim BinSwaidan
- Mr. Abdulla Bin Spoga
- Dr. Asma Al Ghurair
- Dr. Saeid AlMarzouqi
- Her Excellency Abla AlBasha

## *Organization Chart*



## *Who We Are?*

The Dubai Foundation for Women and Children (DFWC) is the first licensed non-profit shelter in the UAE for women and children victims of domestic violence, child abuse, and human trafficking. It was established in July 2007 to offer victims immediate protection and support services in accordance with international human rights obligations.

## *Vision:*

A community free of violence and abuse.

## *Mission:*

The Dubai Foundation for Women and Children aims to alleviate violence against women and children through protection, prevention and promotion.

## *Core Principles:*

- Protect physically, sexually, emotionally abused women and children.
- Prevent ongoing abuse and the escalation of violence.
- Promote social awareness through education and outreach.



## *What We Believe?*

### *Strategy:*

- Build collaborations with local and international parties that are involved in the protection of the basic principles of human rights.
- Promote the collective work among local parties, organizations and unions to secure a smooth and effective service system.
- Develop research on relevant social issues that will inform program and policy development.

### *Our Beliefs:*

- Every person has the right to human dignity and respect.
- Every person has the right to live without fear and violence.
- Violence and abuse is never the victim's fault.
- No violence is justifiable.
- By educating people, we can prevent the spread of abuse in families and society.
- The protection of women and children is fundamental to the health and well-being of our society.

# How We Help?

## Issues We Tackle

### What are the violence issues?

The World Health Organization defines violence as the intentional use of physical force or power, threatened or actual, against oneself, another person, or against a group or community that either results in or has a high likelihood of resulting in injury, death, psychological harm, mal-development, or deprivation. The inclusion of the word "power" in addition to the phrase "use of physical force" broadens the nature of a violent act and expands the conventional understanding of violence to include those acts that result from a power relationship, including threats and humiliation. The "use of power" also serves to include neglect or acts of omission, in addition to the more obvious violent acts of commission.

### Child Abuse

Child abuse constitutes all forms of physical and/or emotional ill-treatment, including neglect or negligent treatment or commercial or other exploitation, resulting in actual or potential harm to the child's health, survival, development or dignity in the context of a relationship of responsibility, trust or power.

### Domestic Violence

Domestic violence is violence largely between family members and intimate partners, usually taking place at home and is defined as the use of force by one person to maintain power and control over the other. Most often, domestic violence occurs between intimate partners and naturally includes physical violence, but also verbal and emotional abusions. Societal attitudes, beliefs, the abuser's personal history and desire to control his partner are the greatest contributing factors to domestic violence.

### Human Trafficking

Human trafficking is the recruiting, transporting, transferring, harboring or receiving persons by means of threat or use of force or other forms of coercion, abduction, fraud, deception, abuse of power or of position, using advantage of the vulnerability of the person or the giving or receiving of payments or benefits to achieve the consent of a person having control over another person for the purpose of exploitation (IAE Federal Law 2010). The phenomenon is complex, arising from the interaction of poverty, labor migration, conflict, or political unrest. Trafficking can involve multiple forms of violence,

the alphabet

A a apple

K k

B b Baba

O o

C c camera

K k kangaroo

D d door

L l lion

E e elephant

M m me

P p Peter Y Y

Q q Queen Z z

R r rubber Z z

S s sandwich

T t television

U u usy

# Care and Rehabilitation Services

## Primary Support Services:

Providing free services to women and children victims of violence residing in Dubai regardless of race, class, ethnicity, religion or legal status:

- A safe shelter.
- Case management.
- Medical care.
- Psychological support.
- Counseling.
- Legal, consular and immigration assistance.
- Providing a helpline.

Total Types of Internal & External Clients Since 2007



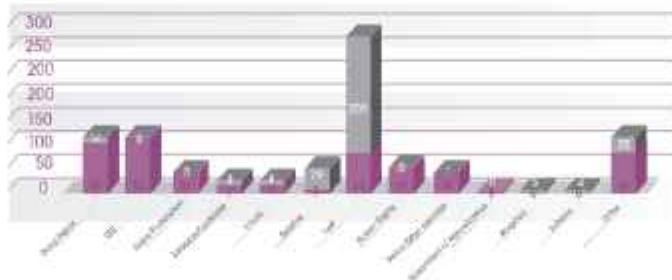
Types of Abuse Experienced by Internal & External Clients Since 2007



#### *Secondary Support Services:*

- Educating children residing at the Foundation or those accompanying their mothers.
- Recreational activities.
- Physical fitness.
- Empowerment and skill training.

*Referral Site of DFWAC Internal & External Clients Since 2007*



# Call Center

Call Center (HelpLine): Complete system that provides 24/7 service that receives help requests from cases. The system renders requests through several channels:

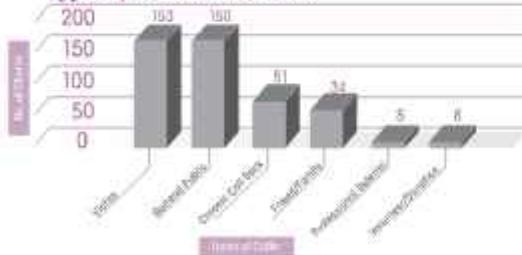
Help Line: 800111

SMS: 5111

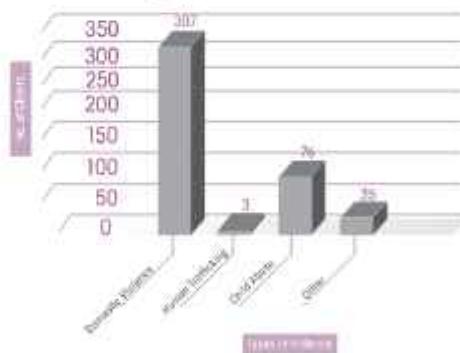
Fax: +971-4-2871177

Email: Help@Dianac.ae

*Types of Caller Since 2010*



*Types of Violence Experiences by Callers Since 2010*



## Case Management System:

Considered as first application of its kind in the Middle East for its uniqueness in the service type provided by the Foundation. The system manages the victims' services from entry date to exit. The system consists of the following:

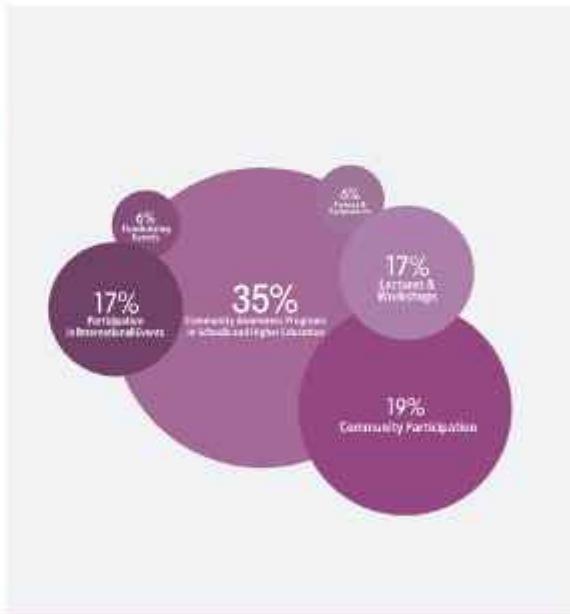
- Priority registration of the case (Screening).
- Assigning a Case Manager to the case and preparing the psychological and social rehabilitation resources.
- Following up on all medical and vocational programs prepared for the case.
- Following up with the case's legal issues (if faced) and communicating with the client's embassy if required.
- Following up with case's medical treatment.
- Managing housing of the internal cases.



*“Every child deserves a chance at a life filled with love,  
laughter, friends and family.”*

*Marlo Thomas*

# *Our Community*





## Community Awareness Programs

### 1. "Protect Childhood, its precious" Campaign:

DFWC holds this campaign during the child abuse awareness month April of every year where it organizes events filled with educational activities for children and their parents in schools and various shopping malls in Dubai.

### 2. Forums:

One of DFWC's most important forums was the Second Annual Forum for Combating Human Trafficking Crimes on the theme 'Media and Human Trafficking' which was held from the 11th to 12th of April.

### 3. Symposium:

An important symposium on "Married Life and its Challenges" was held at The Address Dubai Mall Hotel on the 5th May 2011 discussing a number of key topics such as health and psychological challenges and how to balance family with work life.

### 4. Community Awareness in Schools and Higher Education Institutions:

Dubai Foundation for Women and Children held a total of 29 workshops for their important role in Education Sector Program in cooperation with the International Training Sector Department in Dubai Police.

### 5. Workshops and Lectures:

A total of 14 lectures, presentations and workshops were held by Dubai Foundation for Women and Children in 2011. One of the important lectures was held at the Dubai School of Government on the 25th of October discussing "Domestic Violence in the UAE".

## In the Media

Media Coverage Type



Media Coverage in Month

Category	January	February	March	April
Year	30	16	27	52
Category	21	33	24	18
Year	21	33	47	20

*“A right is not what someone gives you;  
it's what no one can take from you.”*

*Ramsey Clark*



## *Programs and Research*

DIFWAC is conducting a study on Violence Against Children in the United Arab Emirates. It will be the first study of its kind and will address the research question of assessing the prevalence and magnitude of child abuse and neglect among Emiratis living in the United Arab Emirates. The research objectives are to assess the prevalence of physical, sexual, and emotional acts of violence that children experience at home or schools, the relation of certain socio-demographic characteristics to the likelihood of experiencing violence and the strategies children use when exposed to violence. The study will be using ISPCAN (International Society For Prevention of Child Abuse and Neglect) ICAST tool . It was one of the few suggested instruments by the WHO to be suitable to get information that is useful for designing prevention policies and programs .

Dr. Azhar Abu Ali and Dr. Mona Al Bahar presented a paper on "Understanding child survivors of human trafficking: A micro and macro level analysis" on the Second World Conference on Psychology, Counseling and Guidance held on May 25 – 29, 2011 at Antalya, Turkey. The paper will be published in Procedia-Social and Behavioral Journal (ISSN: 1877-0428) by Elsevier Publication. The paper can be also indexed by Scopus and ScienceDirect, Thomson Reuters Conference Proceedings Citation Index (Web of Science). Keywords: Childhood trafficking, human trafficking, sexual exploitation, PTSD, trauma."

جائزه السنه لرواد المجتمع المدني

3rd Cycle 2011

دورة الثالثة

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Awards

- Best Women's Initiative – Public Sector Award in the 3rd Middle East Annual Women Leadership.
- The Civil Society Leader Awards (Riyada initiative) for Best Civil Society Organization of the year 2011.



## Our Team

55  
Employees

{ 28  
Emirati Nationals  
27  
Other Nationalities

577

Staff Training Hours

8

Interns

*“No cause can justify the abuse of human rights.”*

*Irene Khan*

## *Our Facilities*

### *Main Facilities:*

- Children Villa
- Therapy Rooms
- Library
- Clinic
- Laundry
- Dining Area

### *Recreational Facilities:*

- Children Playground
- Basketball Court
- Football Field
- Greenhouse
- Library
- Mosque
- Activities Room
- Gym
- Swimming Pool
- Staff Children Nursery

### *Future Potential Projects:*

- Gym / Recreation hall
- Workshop building
- Care and Rehabilitation Building
- Kitchen renovation
- Children villa renovation
- Administration renovation
- Shelter renovation

## Our Supporters

To support the Dubai Foundation for Women & Children's projects please send an email to: [donations@dfwc.ae](mailto:donations@dfwc.ae)



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## *Fundraising Events*

- AKCAF Marathon
- Standard Chartered Marathon
- Charity Fashion Show
- Ballet Show

### *Ballet for Childhood*

Dubai Foundation for Women and Children with the support of Abu Dhabi Music and Arts Foundation and in partnership with Fantasia Ballet presented Ballet for Childhood Charity Gala that took place on November 19th 2011 in the Dubai Community Theatre and Arts Center, Mall of the Emirates. The aim of the event was to raise awareness about child abuse among the society on the international day for prevention of child abuse.



# *Partners*

## Local Partners

- Ministry of Interior (Police and General Directorate of Residency and Foreigners Affairs).
- Ministry of Social Affairs.
- National Committee to Combat Human Trafficking.
- Dubai Health Authority.
- Dubai Courts.
- Embassies and Consulates.
- Islamic Affairs & Charitable Activities Department.
- Ministry of Education.
- Departments of social affairs in the public sector and private.

## International Partners

- International Organization for Migration (IOM).
- United Nations High Commissioner for Refugees (UNHCR).
- Vital voices.
- United Nations Office on Drugs and Crime (UNODC)
- Other NGO's.
- International Society for the Prevention of Child Abuse and Neglect (ISPCAN) membership.
- International Federation of Social Workers (IFSW) membership.

*“There is no agony like bearing an untold story inside of you”*



# Volunteers

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Volunteers

How you can help:

To join our volunteer program please send an email to: [volunteers@dtwac.ae](mailto:volunteers@dtwac.ae)

*“Never give up your power to another person.”*



# Contact Us

Tel +9714-8060300

Fax +9714-2871177

P.O.Box. 97727 Dubai, United Arab Emirates.

Email: [info@dfwac.ae](mailto:info@dfwac.ae)

Website: [www.dfwac.ae](http://www.dfwac.ae)

Call our Helpline: 800-111

Follow us on:



[facebook.com/DFWAC](https://facebook.com/DFWAC)



[twitter.com/DFWAC](https://twitter.com/DFWAC)

*“Give to every human being every right  
that you claim for yourself.”*

*Robert G. Ingersoll*